



## **GREEN VINE** LANDSCAPING, INC.

### **Landscape Maintenance Promotion**

**For a limited time only, new landscape maintenance clients will receive either  
A 25% OFF discount on their first 3 months of service when they sign a 1-year contract**

**OR**

**A 10% OFF discount on their first 2 months of service when they sign a 6-month  
contract!!!**

**As an additional treat to welcome you to the Green Vine Landscaping, Inc. family, we  
will check your irrigation system completely FREE OF CHARGE 3 times a year, for  
the first year! (A value of \$1,500!!!)**

**If that wasn't already an amazing deal, we're also offering a 10% OFF discount on your  
initial cleanup!**

**If you find a better landscape maintenance offer from a competitor, we'll price match it  
and still include all our perks on top of it!**

**\*\*\*See Terms & Conditions below\*\***

**DISCOUNT TERMS:** Promotional discount applies to new customers only, and exclusively applies to weekly maintenance service contracts.

**PRICE MATCHING:** Price matching is available at manager's discretion, with proof of competitor's pricing.

**IRRIGATION REPAIRS:** Please note, any irrigation issues found during the free irrigation system checks will be an additional charge to repair. Repairs to the irrigation system which are brought to Green Vine Landscaping's attention shall be performed by Green Vine Landscaping and billed to the Owner/Client without prior written authorization, as long as labor and materials do not exceed \$500.00 per occurrence. For any necessary repairs exceeding \$500 in labor and materials, we will provide an estimate for your review and approval before commencing any work.

**INITIAL CLEANUP:** An initial cleanup is necessary to bring a property up to maintenance standards. It is mandatory before we can begin regular maintenance services. It entails a thorough walk through of the property to address issues such as overgrown shrubs, excess weeds, green waste in landscaping and walkways, excess leaves, overgrown grass, etc. All initial cleanups are tailored to property necessity specifics and are charged as such. Please note, we are not responsible for disposal of debris that is not green waste. This includes, but is not limited to, televisions, refrigerators, and tires. We proudly offer janitorial and hauling services at an additional cost for any non-green waste debris.

**LAWN MAINTENANCE:** Lawn areas shall be mowed at a height approximate for the species of turf, weekly, during the active growing season, and as needed during the other seasons. Mulching mowers shall be used to replenish nutrients back into the soil, to improve efficiency, and to be environmentally conscientious. Grass clippings shall be collected when weather conditions prevent mulching or where mulching is deemed inappropriate. We cannot be responsible for any children's toys, dog toys, garden tools, garden hoses, faulty or improperly installed irrigation heads, or any other obstacles that mowers may run over in your lawn. Please remove and dispose of dog waste prior to scheduled service day.

**SPRING CLEANUPS:** Spring cleanups include leaf cleanup and winter green waste debris removal for lawn and planting areas. Fees will be addressed in the spring season and will be approved by the client before performing work.

**FALL CLEANUPS:** There may be a fall cleanup fee due to high leaf debris, fee will include truck, vacuum rental and extra labor time for cleanup. Fees will be addressed in the fall season and will be approved by the client before performing work.

**SHRUB PRUNING:** Natural pruning techniques shall be performed wherever possible to promote structural strength and to accentuate the shrub's natural form. Power hedge shears shall be used where natural pruning is not feasible.

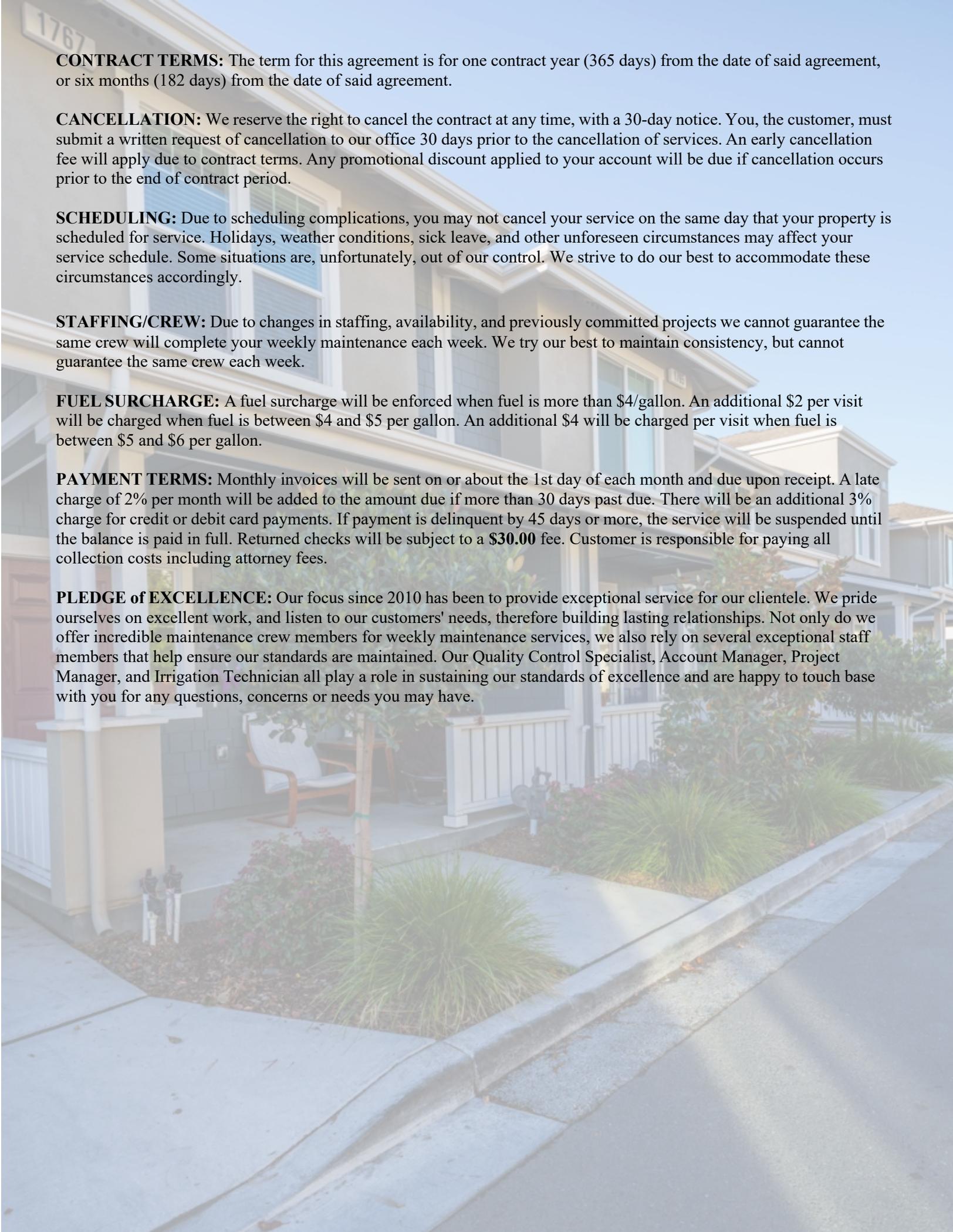
**TREE CARE & PRUNING:** Management, responsibility, and care for trees 12 feet or less in height is included in this agreement. Care for trees more than 12 feet in height can be addressed as an extra, with a separate agreement. Pruning of trees shall be performed to promote structural strength, accentuate a tree's natural form, and maintain growth within space limitations. Fruit trees require extra care and pruning specifics and incur an additional fee which can be reviewed before commencement of work.

**CONTRACT TERMS:** The term for this agreement is for one contract year (365 days) from the date of said agreement, or six months (182 days) from the date of said agreement.

**CANCELLATION:** We reserve the right to cancel the contract at any time, with a 30-day notice. You, the customer, must submit a written request of cancellation to our office 30 days prior to the cancellation of services. An early cancellation fee will apply due to contract terms. Any promotional discount applied to your account will be due if cancellation occurs prior to the end of contract period.

**SCHEDULING:** Due to scheduling complications, you may not cancel your service on the same day that your property is scheduled for service. Holidays, weather conditions, sick leave, and other unforeseen circumstances may affect your service schedule. Some situations are, unfortunately, out of our control. We strive to do our best to accommodate these circumstances accordingly.

**STAFFING/CREW:** Due to changes in staffing, availability, and previously committed projects we cannot guarantee the same crew will complete your weekly maintenance each week. We try our best to maintain consistency, but cannot guarantee the same crew each week.



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**FUEL SURCHARGE:** A fuel surcharge will be enforced when fuel is more than \$4/gallon. An additional \$2 per visit will be charged when fuel is between \$4 and \$5 per gallon. An additional \$4 will be charged per visit when fuel is between \$5 and \$6 per gallon.

**PAYMENT TERMS:** Monthly invoices will be sent on or about the 1st day of each month and due upon receipt. A late charge of 2% per month will be added to the amount due if more than 30 days past due. There will be an additional 3% charge for credit or debit card payments. If payment is delinquent by 45 days or more, the service will be suspended until the balance is paid in full. Returned checks will be subject to a **\$30.00** fee. Customer is responsible for paying all collection costs including attorney fees.

**PLEDGE of EXCELLENCE:** Our focus since 2010 has been to provide exceptional service for our clientele. We pride ourselves on excellent work, and listen to our customers' needs, therefore building lasting relationships. Not only do we offer incredible maintenance crew members for weekly maintenance services, we also rely on several exceptional staff members that help ensure our standards are maintained. Our Quality Control Specialist, Account Manager, Project Manager, and Irrigation Technician all play a role in sustaining our standards of excellence and are happy to touch base with you for any questions, concerns or needs you may have.

